

Step 1: Downloading Sophos for Mac

Sophos supports all versions Mac OS X 10.4 and above.

How do I find out what version I have?

1. Click the Apple icon in the upper left-hand corner.
2. Select “About This Mac” (the first option).



3. The system version should be 10.x if you are using OS X.

Once you have determined what version of Mac OS you have, and if it is supported by Sophos, then you can download the Sophos Anti-Virus Installer from the KU Information Security website. (**Login is required for downloading Sophos Clients**).

Download Site:

<http://www.security.ku.edu/antivirus/download.jsp>

Step 2: Removing other antivirus software (if applicable)

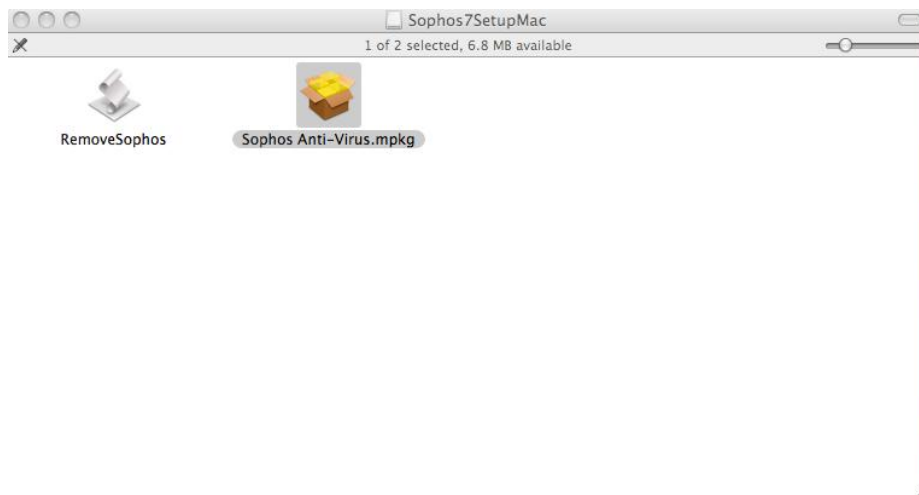
The instructions to do so can be found at

<http://www.sophos.com/support/knowledgebase/article/12360.html>

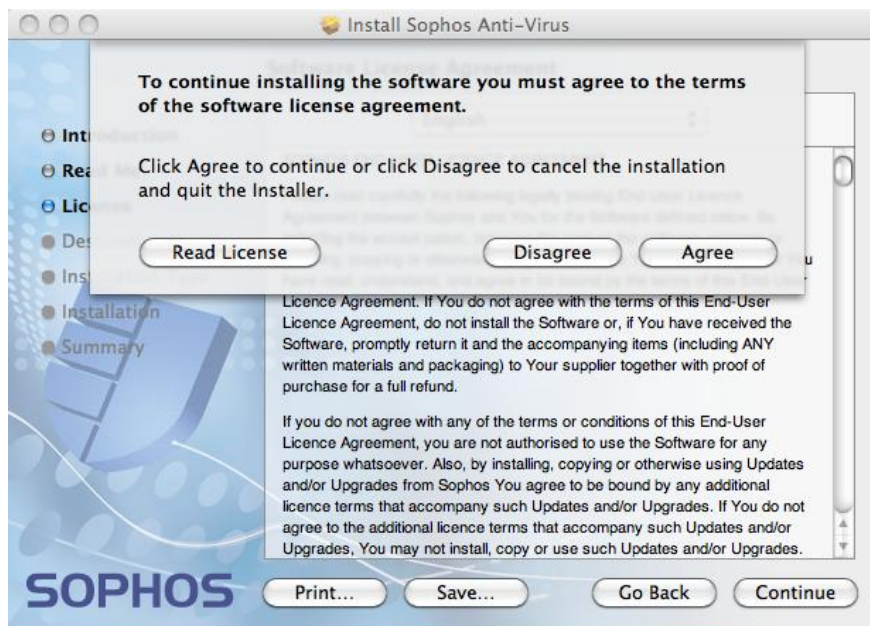
It is important that you **DO NOT** run two antivirus programs simultaneously, as they may interfere with one another, or allow Sophos to not install correctly.

Step 3: Installation

1. Double-click on “Sophos7SetupMac.dmg” on your desktop (or in Finder > Downloads)



2. Click “Continue”
3. Agree or Disagree to the terms of the license agreement to continue.



4. Click “Install”
5. Enter your computer password to install the program.



6. The program has finished installing.



7. Sophos will now update itself, which can take up to 5 minutes. The Sophos shield in the upper right-hand corner will fluctuate between gray and black, indicating that it is retrieving updates.



8. Now Sophos is ready to be fully operational. It will start automatically every time you reboot.
9. (Optional) You can delete Sophos7SetupMac.dmg from your desktop or Downloads folder.

Step 4 – Read the User manual (Recommended)

We highly recommend that users read the Sophos User manual for useful information such as:

- How to check that the computer is protected
- Scanning items on demand
- Scanning a single item
- Configuring scans
- Disinfections
- Managing quarantine items

The Sophos Anti-Virus User manual can be found at our website:
http://www.security.ku.edu/docs/downloads/savosx_70_heng.pdf

Additional Installation Support

Please contact the KU IT Customer Service Center with any Sophos installation and support requests:

Phone: (785) 864-8080

Web: <http://www.helpdesk.ku.edu>

Email: question@ku.edu